

Republic of the Philippines Supreme Court Manila

Office of the Bar Confidant

NOTICE TO THE 2022 BAR APPLICANTS

RE: FREQUENTLY ASKED QUESTIONS (FAQ), OFFICE OF THE BAR CONFIDANT (OBC) HELPDESK, AND VIBER CHANNEL

This is to inform the Bar applicants that the FAQ with answers pertaining to the 2022 Bar Examinations are now available at https://bit.ly/2022BarExamFAQ to provide guidance on how to complete the online application *via* the Bar Personal Login Unified System (Bar PLUS) platform, as well as to address queries or concerns regarding the application requirements.

For assistance and technical support, especially on matters not covered by the FAQ, including those on the application requirements and functionality of the Bar PLUS, the Bar applicants shall direct their queries or concerns to the OBC Helpdesk **exclusively** through the following modes:

Telephone Numbers: (02) 8552-96-90 and (02) 8552-96-42 Online Helpdesk Form: https://bit.ly/2022BarExamHelpDesk

For urgent and critical concerns, queries or concerns through the telephone landlines are preferred to ensure that these will be promptly addressed. The telephone numbers are accessible from *Mondays to Fridays from 8:30 A.M. to 4:30 P.M.* When contacting the OBC through the telephone lines, please state the name of the Bar applicant and the specific concern.

In using the online Helpdesk Form, please use the email address that you registered in the Bar PLUS. Follow the instructions and provide a concise and complete description of your concern. Questions pertaining to another category, or follow up questions, must be submitted by filling out another form. Please be advised that multiple concerns that fall within different categories, but submitted through one form, may not be properly addressed. Whenever applicable, upload documents or screenshots relating to your concern to provide a clear picture of your concern. The Bar applicants may expect a response to their queries within five (5) working days.

Further, the Bar applicants are encouraged to join our **Viber Channel** by clicking this <u>link</u> to immediately receive updates about the Bar PLUS and announcements about the 2022 Bar Examinations. Note, however, that questions or concerns which may be posted by the Bar applicants on the Viber Channel will not be addressed therein, as such queries must be directed to the OBC using the abovementioned online Helpdesk Form and telephone numbers.

For your information and guidance.

June 13, 2022.

AMOR P. ENTILA Officer-In-Charge Assistant Bar Confidant

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